



For your convenience, OneBeacon offers several ways to pay your premium.

- **Automatically** — Make installment payments via OnTime®, our electronic funds transfer program. You select the date you want us to deduct your payment from your checking account and we do the rest. Once you log in, visit the "Pay Your Bill" page to sign up for OnTime®, update your bank account information for your installment payments, and more.

You must log in to sign up online for OnTime®. If you have not yet registered, please click on the Register Now link and fill in the REGISTRATION fields, including your policy number, ID# and access code (you'll find them on your bill) to create your account. If you are a returning policyholder, log in with the email address and password you used to create your account.

Once logged in, click "Pay Your Bill"; when your policy number appears, click "Pay Bill"; at the Pay Your Bill page, click "Click for OnTime® Sign-Up" and provide all of the required information.

- **Online** — Pay your annual premium or make another one-time payment via eCheck. Personal insurance and small-commercial insurance customers may also pay by credit card.

You must log in to pay online. If you have not yet registered, please click on the Register Now link and fill in the REGISTRATION fields, including your policy number, ID# and access code (you'll find them on your bill and other important documents) to create your account. If you are a returning policyholder, log in with the email address and password you used to create your account.

Once logged in, click "Pay Your Bill"; when your policy number appears, click "Pay Bill" and follow the steps outlined on the Pay Your Bill pages.

- **By mail** — Send your check, along with the remittance stub, to the address printed on your bill. If you don't have the remittance stub, please write your policy number on your check and mail it to:

*OneBeacon Insurance
Post Office Box 4002
Woburn, MA 01888-4002*

- **By telephone** — Simply call **1.877.434.3900** between 8 a.m. and 5 p.m. ET Monday - Friday and provide your checking account information to our customer service representative.